Agenda

Meeting name:	**Shropshire Towns and Rural Housing Board**
Meeting location:	**Sirius, Ptarmigan House, Shrewsbury, SY2 6LG**
Date and time:	**Monday 15th September 2025 – 1.00-5.00pm**

	Item	Lead	Format	Time
1.	Welcome, Apologies and Declarations of Interest	Chair	Verbal	1.00pm
2.	Minutes of Meeting (16/06/2025)	Chair	Verbal	1.05pm
3.	Matters Arising	Chair	Verbal	1.10pm
	DECISIONS / TO NOTE			
4.	AI Presentation (by John Cocker from Platform)	JC	Presentation	1.15pm
5.	Performance Update	RJ	Report	1.30pm
6.	Financial Statements 2024-25	RJ	Report	1.40pm
7.	Compliance and Property Safety Update	JW	Report	1.50pm
8.	Awaab's Law	JW	Report	2.00pm
9.	Housemark Presentation on TSM Performance (by Tom Beeson from Housemark)	TB	Presentation	2.10pm
10.	Big Check-In Feedback	JW	Report	2.20pm
11.	Complaints – Annual Statutory Submissions for Approval	JW	Report	2.30pm
12.	HQN Feedback – Presentation Virtual	WH	Report	2.40pm
13.	Support Service Update	HR	Report	2.50pm
14.	Policies Update	RJ	Report	3.00pm

15.	Strategic Risk Register and Opportunities Register	RJ	Report	3.10pm
16.	Annual Terms of Reference Review	RJ	Report	3.20pm
17.	**Subcommittee Update (FAR)** Verbal summary update of: - Health and Safety - Procurement - HRA Business Plan - Q1 Finance Update - 2025-26 STAR Budget - Audit Programme Updates - Draft Minutes from Latest Meeting Items recommended for approval: - None	RJ/SR	Verbal	3.30pm
18.	**Subcommittee Update (CSS)** Verbal summary update of: - Feedback on Operational Performance Review - Customer Insight and Engagement Update - Operational Risk Register - Neighbourhood Management - Strategy Delivery Programme - Draft Minutes from Latest Meeting Items recommended for approval: - None	JW/PH	Verbal	3.40pm
EXEMPT ITEMS NOT FOR PUBLIC DISCUSSION				
19.	**Subcommittee Update (DSSI)** Verbal summary update of: - Development and Regeneration - Sustainability and Strategic Investment - Supporting Reports - Affordable Homes - Draft Minutes from Latest Meeting Items recommended for approval: - Warm Homes Fund Wave 3 Approval	HR/KJ	Verbal	3.50pm
20.	**Subcommittee Update (HR&R)** Verbal summary update of: - HR Areas of Focus - Operational Staffing Update - Staff Terms and Conditions - Draft Minutes from Latest Meeting Items recommended for approval: - NJC Pay Award	HR	Verbal	4.00pm
21.	Council Update	JD	Report	4.10pm

22.	Managing Director Update	HR	Report	4.20pm
23.	Serious Incident Update	HR	Report	4.30pm
24.	Board Appointments and Retirements	HR	Verbal	4.40pm
25.	AOB	All	Verbal	4.50pm
MEETING CLOSE				